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Ms. Nicky Tilsley
Head of Member Engagement
BEIA Aotearoa

Reference for: Donna L. Clapham of Workz4U Conference Management

Dear Nicky,

I am delighted to recommend Ms Donna Clapham and her team at Workz4U Conference Management following their excellent work organising our international conference in Queenstown, New Zealand last October for Australia & NZ Rhinologic Society (ANZRS).

The planning process was fantastic from the outset, with Donna and her team consistently professional, responsive and well organised.

Their capabilities were particularly evident when heavy fog unexpectedly resulted in the cancellation of approximately half the flights into Queenstown the day before the conference, affecting numerous international delegates and speakers. Donna and her team worked closely with us to rapidly assess the situation and pivot to a hybrid format, coordinating all the necessary personnel and equipment at very short notice.

I was genuinely impressed by their ability to think on their feet, adapt under pressure and execute the changes so effectively. Despite the significant disruption, the conference ran exceptionally well.

I would have no hesitation in recommending Donna and Workz4U to anyone seeking a highly professional, capable and adaptable conference organiser. I would gladly work with them again.

Yours sincerely,

Ray Kim MBChB FRACS PhD
Rhinologist, Auckland City & Starship Children's Hospitals
Senior Lecturer, Dept of Surgery, University of Auckland
Secretary, Australia & NZ Rhinologic Society